



Tha(02)/Notification/2025/7048

30 June 2025

## PUBLIC NOTIFICATION

The Department of Immigration, Ministry of Home Affairs, is pleased to launch the immigration system for non-tourist services with effect from **01 July 2025**.

The new system marks a significant step toward enhancing the delivery of immigration services through digital transformation by providing end-to-end online application and processing for immigration services. Designed with a focus on efficiency, user convenience, and transparency, the revamped platform is expected to streamline the immigration services:

Some of the key features of the upgraded system are:

- The system will be globally accessible;
- Simplified and user-friendly portal with guided step-by-step instructions on the application process;
- Information such as name, date of birth, passport numbers, date of expiry of the passport, nationality will be automatically pulled from the passport copy to the on-line form to enhance efficiency and accuracy of information input;
- Automated notifications and real-time status tracking to improve communication and reduce follow-up burden on applicants and enhanced operational efficiency;
- Integrated payment gateway with multiple payment options for payment of services fee; and
- Enhanced verification and data validation features to strengthen system integrity and minimize processing delays.

The launch of this system is in line with the Department's continued efforts to modernize immigration services, in keeping with the vision of the Royal Government of Bhutan to deliver efficient, secure, and citizen-centric public services.



ཕྱི་མི་ནང་ཁྱེད་ལས་ཁུངས།  
ནང་ཁྱིད་རྩྭ་ཁྱེད་ཁྱེད།  
Department of Immigration  
Ministry of Home Affairs  
Royal Government of Bhutan



As part of the system overhaul, visa processing fees for non-tourist categories will now be collected upfront at the time of submission, aligning the process with international practices and improving operation efficiency.

All applicants and host agencies are encouraged to visit <https://immi.gov.bt> with effect from 01 July 2025 to access the new immigration service portal.

The existing system (<https://iims.doi.gov.bt> / [permit.doi.gov.bt](https://permit.doi.gov.bt)) will remain operational until 31 December 2025 to facilitate the extension or renewal of visas, permits, or cards that were initially applied for through the current system (<https://iims.doi.gov.bt> / [permit.doi.gov.bt](https://permit.doi.gov.bt) ).

Please note that with effect from 01 July 2025, the DoI will not accept new applications for visas, permits, or cards applied through the current system (<https://iims.doi.gov.bt> / [permit.doi.gov.bt](https://permit.doi.gov.bt) ).

For further inquiries, please contact the Visa Division and Immigration Service Division at PABX-323127 or email at [visa@moha.gov.bt](mailto:visa@moha.gov.bt) / [permit@moha.gov.bt](mailto:permit@moha.gov.bt).

For any support during the application process please reach out to us through <https://support.immi.gov.bt>.

Department of Immigration  
30 June 2025