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ནང་ཁྱིད་སྒྲན་ཁག།
DEPARTMENT OF IMMIGRATION
MINISTRY OF HOME AFFAIRS
ROYAL GOVERNMENT OF BHUTAN



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PRESS RELEASE

Automated Immigration Clearance System at Paro International Airport to enhance Security, Efficiency and Traveler experience

The Department of Immigration, Ministry of Home Affairs launched the Automated Immigration Clearance System (AICS) at the Paro International Airport on 20 February 2026. The AICS will use biometric verification and passport scanning to authenticate the identity and document of the traveler. It is expected to transform border control operations significantly.

The AICS is a key initiative of the Department to enhance efficiency, security, and traveler experience by leveraging on advanced border management technology.

Some key benefits of AICS are:

- (i) Faster clearance: Automation will enable travelers to clear immigration efficiently.
- (ii) Improved passenger experience: Travelers will be able to complete immigration clearance independently through the e-Gates.
- (iii) Enhanced accuracy and reliability: Automated checks will minimize human error resulting in accurate immigration records and reliable immigration clearance.
- (iv) Strengthened security: Biometric verification will provide highly accurate identity verification, and automated travel document verification will deter the use of fraudulent travel document thereby mitigating the risk of identity fraud.

The launch of AICS at Paro International Airport reflects the Department's commitment to modernize and adopt international best practices in border management. This initiative is expected to position Bhutan as a leader in efficient and secure border management in the region.

For more information on the Automated Immigration Clearance System, and to check eligibility requirements please visit www.doi.gov.bt or www.facebook.com/ImmiBhutan.

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