



# DEPARTMENT OF IMMIGRATION Monthly Bulletin



Inaugural Edition | May 2026

"Safeguarding National Security through Professionalism and Excellence"

## Welcome to the First Edition of the Monthly Bulletin of the Department of Immigration!

In the Department's continued effort to enhance transparency and improve communication, we are thrilled to launch this new monthly update. This bulletin aims to keep the public, agencies, stakeholders and visitors informed about our ongoing transformation, policy updates, key immigration data, trends and operational highlights.

## Key Highlights and Transformation Updates (February-April 2026)

Keeping you informed of regulatory changes is our top priority. As we launch this bulletin, please take note of our most recent policy updates:

**Automated Immigration Clearance System:** Biometrics e-gates are now operational at Pedestrian Terminal, Phuentsholing and Paro International Airport, reducing clearance times and enhancing security.

**Launch of Stamp-less Visa Services:** Effective February 27, 2026, the DoI has introduced Stamp-less Visa Regime. Applicants availing visa services are no longer required to visit in person or produce their original passports at Immigration Offices enabling faster processing.

**Processing Efficiency:** Following recent digital transformation, the processing time at the port of entry has reduced from 60 seconds to 20 seconds per traveler.

**Digital Adoption:** Over 99% of all precleared visa applicants are processed through the eGates at the Paro International Airport, marking our highest digital compliance rate to date.

## Staff in focus



Tshering Pem  
Immigration Inspector  
RIO, Phuentsholing

The Department proudly recognizes Tshering Pem for her exceptional dedication, professionalism, and commitment to service excellence.

Tashi Delek!

Think you know a staff who deserves recognition? Send us your nominations at [visa@moha.gov.bt](mailto:visa@moha.gov.bt)

## Immigration Statistics and Trends

Here is a look at recent trend in immigration for April, 2026:

### I. Overview of Visitors' Arrivals (Visa/Permit)



### II. Immigration Permits/Cards issued

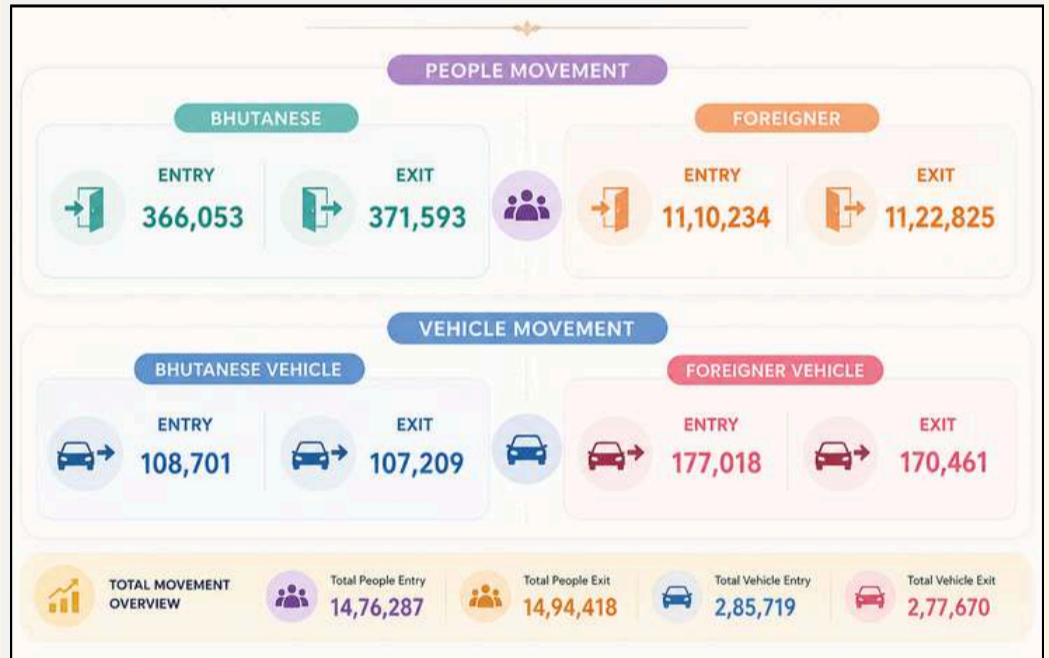
#### Work Permit

7309

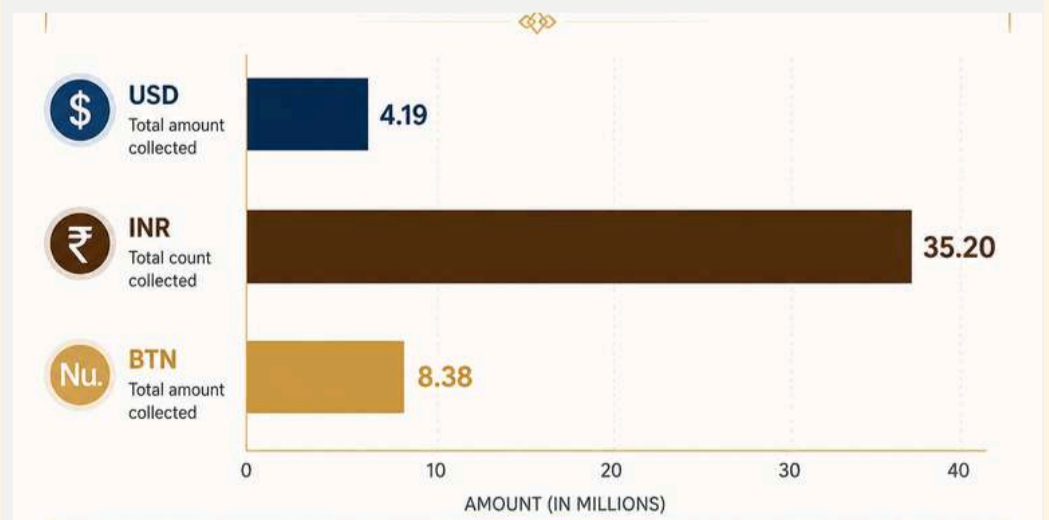
#### Investor Permit

0

### III. Overview of People Movement



### IV. Revenue Collection



## Tell Us What You Think!

As this is our first-ever bulletin, your feedback is incredibly valuable to us. Let us know what kind of information you would like to see in future editions by emailing us at [visa@moha.gov.bt](mailto:visa@moha.gov.bt) or [permit@moha.gov.bt](mailto:permit@moha.gov.bt).

If you have any questions on new policies or need support with an application, our team is here to help.

Website: [www.doi.gov.bt](http://www.doi.gov.bt)

Support Services: <https://support.immi.gov.bt>

Fast-Track Services: 17792825 (Accountant), 17890260 (Visa Division), 17330239 (Immigration Service Division)

Email: [visa@moha.gov.bt](mailto:visa@moha.gov.bt) or [permit@moha.gov.bt](mailto:permit@moha.gov.bt)

Facebook: @Immibhutan

Thank you for staying engaged with this month's updates.